

CIRCULAR

To: **All Business Units, Clients, Consultants and Contractors**

Subject: Trakhees Online & Smart Modification Permit Services

Date: 15 April 15

Our Ref: CEDGR-4-Circular

As part of continual improvement of services, in line with Dubai Smart Government's vision, Trakhees Civil Engineering (CED) and Environment, Health & Safety (EHS) Divisions are pleased to announce availability of **Online & Smart Modification Permit services**.

Applicants are encouraged to register and submit Modification Permit/Completion requests Online by accessing Trakhees Online & Smart Services at <https://online.trakhees.ae>.

Online Modification Permit/Completion service facilitates the following:

- Joint (CED & EHS) submission of application documents and drawings
- Payment of service fees
- Submitting response to Technical Comments
- Requesting meeting with Trakhees Representatives
- Download approved Permits & Drawings /Completion Certificate
- Check status of application

Smart Mobile Services facilitates the following:

- Check status of application
- Requesting meeting with Trakhees Representatives

For any related queries and support please write to: ced.modifications@trk.pcfc.ae or contact 04-4485994, 04-4485962.

In pursuit of assuring the highest standard of services from Trakhees CED and EHS Divisions, we look forward to your cooperation in all our initiatives.

Eng. Abdulla M. Belhoul

Director – Trakhees Civil Engineering Division
Port, Customs and Free Zone Corporation