

Regulations PS 51.0 – General Requirements for Health Establishments

PCFC- Entity (Business Unit) Name	:	Trakhees – Ports, Customs & Free Zone Corporation
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Regulation PS-51.0: General Requirements for Health Establishments

51.1 Introduction

This regulation shall serve as a set of model requirements to help health and health-related establishments achieve a higher degree of compliance with the governing authority's requirements, and attain a higher standard of health and safety through adoption of good practices.

51.2 Definitions

Governing Authority: Ports, Customs, and Freezone Corp. (PCFC) – Trakhees, authorized to ensure compliance with relevant regulations. (Concerned Department: PCFC Trakhees – EHS Health Section.)

Health Facility: as defined herewith are establishments that practice medical services (such as hospitals, clinics, dental facility, etc.), and provide supplies/medicines (i.e. Pharmacy, Optical Shops).

Health-related Establishments: as used in this guideline, is referred to as a facility that promotes health, hygiene and wellness assistance/services (i.e. Massage & Relaxation, Spa, Beauty Center, Salon, etc.)



51.3 License and Plan Review Process

a. License

- All health and health-related establishments under PCFC – Trakhees jurisdiction shall have valid License issued from Trakhees – Commercial Licensing Dept. or the concerned PCFC Business Units.
- The License shall clearly state the relevant business activity that the establishment shall carry-out.

b. Plan Review Process

- All health and health-related establishments shall comply with appropriate recognized standards for both the design and construction.
- Proposed new establishment or modification to an existing establishment must have approval from PCFC - Trakhees prior on starting any work/ operation.
- Proposed layouts must be submitted to the concerned PCFC – Trakhees Dept. (*refer to 50.8, Useful Information/Link*) together with all the required documents.
- All submitted applications shall be reviewed for compliance with the existing regulations, guidelines, and standards.
- For minor modifications, refer to Trakhees – Civil Engineering Dept. (*Circular-67319/2010/MAS dated: 13-May-2010*) should there be any requirement for submission/approval.

51.4 General Requirements



Refer to the following documents available at Trakhees – EHS website (www.pcfc.ae) or email at Trakhees – EHS Health Section (EHS.Health@trakhees.ae) for information.

- a. Health Requirements for Pharmacies
- b. Health Requirements for Private General Clinics
- c. Health Requirements for Private Hospitals
- d. Health Requirements for Massage & Relaxation, and Spa
- e. Health Requirements for Optical Shops and Glasses, Lenses Selling

51.5 Useful Links

- a. Trakhees – EHS (www.pcfc.ae)
- b. Dubai Civil Defence (www.dcd.gov.ae)
- c. Dubai Health Care Authority (www.dha.gov.ae)
- d. Dubai Municipality – Clinic (www.health.dm.ae)

51.6 Available References:

- HS/004: Health Requirements for Optical Shops and Glasses, Lenses Selling
- HS/005: Health Requirements for Private Hospitals
- HS/006: Health Requirements for Pharmacies
- HS/007: Health Requirements for Private General Clinics
- HS/009: Health Requirements for Massage & Relaxation, and Spa
- Building Regulations and Design Guidelines, 4th Edition, PCFC Trakhees
- *For updates and/or information, visit PCFC-Trakhees website at www.pcfc.ae*